# Does your child need care this winter?





Treatment Centre



Surgery



**Pharmacy** 

Choose the right service



111.nhs.uk



**NHS 111** 

If your child is ill it can be a worrying time, but lots of childhood illnesses can be treated quickly and effectively at home or by accessing the right healthcare service. Here is our handy guide to services available in your area. By choosing the right service you can help your little one feel better, quicker.

### Online symptom checker

Our friends at Alder Hey have created an online symptom checker with lots of useful advice on common symptoms in children. Visit the website: www.alderhey.nhs.uk/symptomchecker

You can then decide where best to get the right care for your child.

## When to go to a pharmacy

Your local pharmacy can offer advice and has a wide range of over-the-counter medicines that can help treat common illnesses.

Make the pharmacy your first stop to help with;

Coughs and

- colds
- Minor cuts, bumps and
- Minor stings and bites

## When to go to a doctor

If you are worried about your child's health, then you should speak to your GP first. Out of hours, you can call 111 who will help to decide whether your child needs to be seen right away or if the issue can wait to be treated the next day by your own family doctor.

Common illnesses that can be treated by your GP are;

- Persistent coughs
- Eye infections
- Skin infections
- Ear pain

# When to go to urgent treatment / walk-in centres

If your GP surgery is closed, or your child's condition is more urgent, but not life-threatening, then your local Urgent Treatment / Walk-in Centre has specialist

nurses and doctors that can help. Many local centres have x ray equipment too, which means you don't always need to attend A&E. Common conditions that can be treated here include:



- Minor burns
- Minor breathing difficulties (asthma / croup / bronchiolitis)
- Suspected fractures
- Uncontrolled fever

### When to go to A&E

Accident and Emergency is for people with life-threatening illness or injury, so if you think your child needs immediate attention, then you should attend A&E. Conditions that require

immediate attention include; Shortness of breath or working hard to breathe

resulting in drawing in of the chest when breathing or making a grunting noise
Seizures

- Severe bleeding or burns
- Head or eye injuries
- Allergic reactions causing swelling of the face, lips, eyes or tongue, fainting or trouble breathing
- Serious animal bites
- Infants under 2 months of age with a
- Blue or purple lips, skin or fingernails
  - Uncontrolled pain



If your child is struggling to breathe or loses consciousness, you should call 999



# **Urgent Treatment** & Walk-in Centres

## Your local centre is closer than you think.

Open 365 days a year, including bank holidays, to treat all sorts of urgent illnesses and injuries.



St Helens Urgent Treatment Centre Monday to Saturday 7am-10pm Sunday & Bank Holidays 9am-10pm

Widnes Urgent Treatment Centre Monday to Sunday 8am-9pm

## **Huyton NHS Walk-in Centre**

Monday to Saturday 8am-8.30pm Sunday & Bank Holidays 10am-8.30pm **Runcorn Urgent Treatment Centre** Monday to Sunday 8am-9pm

## Kirkby NHS Walk-in Centre

Monday to Saturday 8am-8.30pm Sunday & Bank Holidays 10am-8.30pm

### Halewood NHS Walk-in Centre

Sunday & Bank Holidays 10am-8.30pm